



## **national treasury**

Department:  
National Treasury  
**REPUBLIC OF SOUTH AFRICA**

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**To: RT15-2016 PARTICIPANTS**

### **SUPPLY AND DELIVERY OF MOBILE COMMUNICATION SERVICES TO THE STATE DURING THE LOCKDOWN PERIOD 27 MARCH 2020 TO 16 APRIL 2020**

The National Treasury favorably considers the need for continuity in service delivery through continuous connectivity of Government employees during the extraordinary circumstances of the lockdown period as proclaimed by the President of South Africa on the 23<sup>rd</sup> of March 2020.

In doing so, the RT15-2016 service provider, Vodacom (Pty) Ltd (Vodacom) will assist by enabling Government employees who are participants on the transversal contract to better perform their daily tasks and functions remotely where feasible by implementing a change to the current RT15-2016 EVB & EDB Contracts effective 27 March 2020.

The participants will have the ability to consume up to a maximum of 100% additional data versus their current contracted and configured State institutional data allowance, at a discounted rate. The participants will be rated at the standard RT15-2016 contracted rate for any usage over and above the additional 100% data allowance.

The above arrangement is for existing 24 months contracts. The month-to-month contracts are not covered by this arrangement. This arrangement will only be applicable during the lockdown period, and may be extended as the lockdown continues.

The further following institutional arrangements are required:

#### **NEW LINES (CONTRACTS)**

1. For all new lines added during the lockdown period, Vodacom (through Account Managers) will work with the relevant State institutions to define baseline tariffs per the standard process and apply the discounted rate as described above for up to an additional 100% of the data allowance, as per the existing lines (contracts).

**MANAGEMENT OF THE ADDITIONAL DATA THROUGH SPEND MANAGER TOOL**

2. As cost containment is of critical importance, Vodacom Account Managers will work with State institutions to communicate to all respective account administrators. The communication is to ensure that sufficient training is provided and actions clarified to amend current mobile user data limits set within the Spend Manager tool and to limit data usage to business critical applications and functions only.
3. Additionally in order to ensure that data is solely for business critical purposes, there is a need to introduce additional rules to prevent the use of applications and websites that are not business critical.
4. The various State institutions administrators will be required to amend the data limits of the various mobile users / user profiles within the Spend Manager tool as required in order limiting the risk of excessive data usage.
5. There is a need to reassert the process by Vodacom Account Manager together with State institutions' administrators to amend the current individual data usage limits and introduce the relevant usage rules.

For any support required by the various administrators, the Vodacom Account Managers are the first line of contact

For further enquiries, contact the following:



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